Co-Location Services (Government)

Service Name	Co-Location Services [Government]
Service Definition	E-Government National Centre (EGNC) offers secured state-of-the-art facilities to house your servers. The data centre is designed and equipped to the highest industry standards, utilizing Secure IT Security room with raised floors, Security Surveillance System, Environment Management System, automatic fire extinguishing equipment, uninterruptible power supplies (UPS), backup generators and redundant internet connections to all local major ISPs.

Service Components	▪ Data Center Facilities
	▪ Network Operation Centre Services
	    • Manned 24-hour network monitoring
	    • High resiliency and fully redundant network
	    • Highly scalable network
	    • Managed routing services
	    • Internet & EGBW bandwidth monitoring
	    • Intrusion prevention system
	    • Managed firewall services
	    • Dedicated co-location zone
	    • Dedicated demilitarised zone (DMZ)for webservers
	    • High speed internet with dual internet service provider(DST and Telbru)
	▪ Network Communication Equipment and Services
	    • Extranet (OGN) Router
	    • Bandwidth manager at extranet zone
	    • Internet router
	    • Intrusion prevention system
	    • Bandwidth manager at internet zone
	    • ISP Load Balancer
	    • Core firewall
	    • Core switches
	    • DMZ Zone Distribution switch
	    • Access switch
	    • Co-host Firewall
	    • Co-location Zone distribution switch

Service Custodian	Hjh Norlina binti Abd Rahman

Key Features	▪ Data Center Facilities • IT Modular Security Room • 1.2 meters Raised Flooring • Precision air-conditioning system • N+1 Uninterruptible Power System (UPS) • Very early smoke detection alarm (VESDA) System • Dual power source for every rack • FM-200 Fire suppression system • Water leakage detection system • Biometric and Card Access Security System • Standby Power Generator sets • Security Surveillance System utilizing CCTV, Biometric and Proximity Card Access System ▪ Staging room • 5m x 5m secure room with card access • A maximum of 1 week inside staging room during the implementation state
Room Type	Shared Room
Rack description	▪ Standard 42U APC Netshelter VX racks (Max width 597mm, max depth 1072mm, max mounting depth 838mm) ▪ A 17" monitor, keyboard and an APC brand rack mounted 8-port KVM switch ▪ Two power strips for each rack – Each strip has ten 10-Amps socket outlets and four 16-Amps socket outlets.
Service Availability	24 by 7
Physical Access Hours	24 by 7 Except Friday, 1200-1400hrs
Service Desk Hours	24 by 7 Except Friday, 1200-1400hrs
Enquiry and Support Information	EGNC hotline number (+673 2424959) or helpdesk@egc.gov.bn
Related Information	Application form can be downloadable from http://tinyurl.com/ptd6bxl
Service cost	No charge for Government agencies

eGNC

Co-Location Services (Private)

Service Name	Co-Location Services [Private]
Service Definition	E-Government National Centre (EGNC) offers secured state-of-the-art facilities to house your servers. The data centre is designed and equipped to the highest industry standards, utilizing Secure IT Security room with raised floors, Security Surveillance System, Environment Management System, automatic fire extinguishing equipment, uninterruptible power supplies (UPS), backup generators and redundant internet connections to all local major ISPs.
Service Components	- Data Center Facilities - Network Operation Centre Services - Manned 24-hour network monitoring - High resiliency and fully redundant network - Highly scalable network - Managed routing services - Internet & EGBW bandwidth monitoring - Intrusion prevention system - Managed firewall services - Dedicated co-location zone - Dedicated demilitarised zone (DMZ)for webservers - High speed internet with dual internet service provider(DST and Telbru) - Network Communication Equipment and Services - Extranet (OGN) Router - Bandwidth manager at extranet zone - Internet router - Intrusion prevention system - Bandwidth manager at internet zone - ISP Load Balancer - Core firewall - Core switches - DMZ Zone Distribution switch - Access switch - Co-host Firewall - Co-location Zone distribution switch
Service Custodian	Hjh Norlina binti Abd Rahman

Key Features	• Data Center Facilities
	   ◦ IT Modular Security Room
	   ◦ 1.2 meters Raised Flooring
	   ◦ Precision air-conditioning system
	   ◦ N+1 Uninterruptible Power System (UPS)
	   ◦ Very early smoke detection alarm (VESDA) System
	   ◦ Dual power source for every rack
	   ◦ FM-200 Fire suppression system
	   ◦ Water leakage detection system
	   ◦ Biometric and Card Access Security System
	   ◦ Standby Power Generator sets
	   ◦ Security Surveillance System utilizing CCTV, Biometric and Proximity Card Access System
	 • Staging room
	   ◦ 5m x 5m secure room with card access for unpacking activity
	   ◦ A maximum of 1 week inside staging room during the implementation state

Room Type	**Private Suite**	**Shared Room**
Room Size	64 square feet (8ft x 8ft)	-

Room Options	**Option 1 -** With Rack **Option 2 -** Without Rack

Rack description	• Standard 42U APC Netshelter VX racks (Max width 597mm, max depth 1072mm, max mounting depth 838mm) • A 17" monitor, keyboard and an APC brand rack mounted 8-port KVM switch • Two power strips for each rack – Each strip has ten 10-Amps socket outlets and four 16-Amps socket outlets.

Service Type	**Gold**	**Silver**
Service Availability	24 by 7	24 by 7
Physical Access Hours	24 by 7 Except Friday, 1200-1400hrs	Monday to Thursday, Saturday 0800–1700hrs
Service Desk Hours	24 by 7 Except Friday, 1200-1400hrs	Monday to Thursday, Saturday 0800–1700hrs

Service cost (per month)	**Private Suite**			
	With Rack	$12,700.00	With Rack	$ 11,920.00
	Without Rack	$ 11,000.00	Without Rack	$10,370.00
	Shared Room			
	With Rack	$2,000.00	With Rack	$1,500.00
	Without Rack	$1,700.00	Without Rack	$1,200.00

Enquiry and Support Information	EGNC hotline number (+673 2424959) or helpdesk@egc.gov.bn
Related Information	Application form can be downloadable from http://tinyurl.com/ptd6bxl